



Legislation Text

File #: 16-0115, **Version:** 1

PROPOSED CONTRACT AMENDMENT

Department(s): Permits, Rentals and Concessions

Vendor: Anonymous Insights Inc., Dublin, Ohio

Request: Authorization for the Forest Preserve District of Cook County to extend and increase a previously executed consultant contract

Good(s) or Service(s): Consultant services for facilitating an online and over the phone customer service survey program.

Original Contract Period: One (1) year contract originally approved by the Purchasing Agent (8/1/2015 - 7/31/2016)

Proposed Contract Period Extension: 8/1/2016-7/31/2017

Total Current Contract Amount Authority: \$20,335.00

Original Approval: 8/1/2015, \$20,335.00

Previous Increase(s): N/A

This Increase Requested: Not to exceed \$16,000.00

Estimated Fiscal Impact: FY 2016 \$8,000.00 FY 2017 \$8,000.00

Accounts: Permit Contractual Services, 01-6250

Contract Number(s): 14-40-412

Concurrences:

The Chief Financial Officer and Chief Attorney have approved this item.

District(s): Districtwide

Summary: Proposals for this contract were solicited on our purchasing website. This proposed one (1) year contract extension and \$16,000.00 monetary increase are to provide an online and over the phone customer service survey program for patrons that will have an event within the forest preserves in 2016. The information from these surveys will be used to improve the forest preserves' outdoor and indoor facility rental program.

