



**Forest Preserve District of Cook County  
Board of Commissioners**

**Recreation and Engagement Committee**

**Tuesday, January 23, 2024**

**9:40 AM**

**Cook County Building, Board Room,  
118 North Clark Street, Chicago, Illinois**

**NOTICE AND AGENDA**

**There will be a meeting of the committee or subcommittee of the Forest Preserve District of Cook County Board of Commissioners at the date, time and location listed above.**

**PUBLIC TESTIMONY**

Authorization as a public speaker shall only be granted to those individuals who have registered, with the Secretary, to speak 24 hours in advance of the meeting. To register as a public speaker, go to the meeting details page for this meeting at <https://fpdcc.legistar.com/Calendar.aspx> to find a registration link. Duly authorized public speakers may speak live from the County Board Room at 118 N. Clark Street, 5th Floor, Chicago, Illinois or be sent a link to virtually attend the meeting and will be called upon to deliver testimony at a time specified in the meeting agenda. Authorized public speakers who are not present during the specified time for public testimony will forfeit their allotted time to speak at the meeting. Public testimony must not exceed three minutes; the Secretary will keep track of the time and advise when the time for public testimony has expired. After each virtual speaker has completed their statement, they will be removed from the meeting. Once removed, you will still be able to follow the proceedings for that day at:

<https://www.cookcountyil.gov/service/watch-live-board-proceedings>, or in a viewing area at 69 W. Washington Street, 22nd Floor Conference Room C, Chicago, Illinois. Persons authorized to provide public testimony shall not use vulgar, abusive, discriminatory, profane, or otherwise inappropriate language when addressing the Board; failure to act appropriately, or failure to adhere to the time requirements may result in expulsion from the meeting and/or disqualify the person from providing future testimony. Written comments will not be read aloud at the meeting, but will be posted on the meeting page and made a part of the meeting record.

[23-0588](#)

**Presented by:** ARNOLD RANDALL, General Superintendent

**REPORT**

**Department:** Department of Permits, Rentals and Concessions

**Request:** Refer to Recreation and Engagement Committee

**Report Title:** Event and Permit Application Survey

**Report Period:** 2023

**Summary:** The Department of Permits, Rentals and Concessions (“PRC”) contracts with a third-party consultant, Penn and Associates, to survey customers who hold picnics or special events in our groves on a weekly basis throughout the summer months. This year, one thousand, three hundred and eighty-seven (1,387) patrons completed questionnaires, a 26.5% response rate. Overall, customer satisfaction increased in 2023 compared to a year ago and the results showed continuous month-by-month improvement throughout the 2023 season. PRC, Department of Landscape Maintenance, and Department of Law Enforcement staff who interacted with customers all received extremely high ratings. The full report and presentation include detailed findings. Results of the survey are reviewed by all relevant staff on a weekly basis during the summer months to gauge and improve areas of operations within the Forest Preserves of Cook County.

**Legislative History :** 12/12/23 - FPD Board of Commissioners - refer to the Recreation and Engageme



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Secretary

Chair: S. Morrison

Vice-Chair: Stamps

Members: Aguilar, Anaya, Miller, K. Morrison, Quezada